

To whom it may concern,

It is my extreme pleasure to recommend Idaho Home Improvement Co, Inc. (IHI) for your home improvement and repair needs.

Last month, we experienced a severe hailstorm that damaged most of the homes in our neighborhood. Milt Sawatzky from IHI contacted me shortly after the storm and offered a free roof inspection. While he checked the roof, I checked his company on the internet. I found that IHI holds an A+ rating with the Better Business Bureau. Additionally, all my other findings of IHI showed glowing results.

Milt and his team contacted my insurance with his findings, coordinated with the adjuster to process the claim, and verified that all prescribed repairs from insurance were up to current building codes. Milt worked to guarantee that the only out-of-pocket expense I incurred was the insurance deductible. The claim processed within a week and IHI had a crew replace the roof the next week. When the team arrived, they completely replaced the 5000 square foot roof in only one day (some neighbors roofs repaired by other companies took 5 days to complete.) The result is a beautiful roof that is even better than the original.

Milt, along with Scott Tennant from IHI provided excellent follow-up through the process. They consistently kept me informed with service times, insurance actions, and other pertinent information directly impacting me. They proved to be prompt, forthright and honest throughout the entire process and always kept my best-interest in mind. I am certain that your interactions with them will yield the same.

Please feel free to contact me at 208-521-3283 should you like to discuss IHI's service. I will be happy to expand on my recommendation.

Sincerely,

A handwritten signature in black ink, appearing to read "Dave Nuckols", written in a cursive style.

Dave Nuckols